

**“Transitions in Care:
A Key Role for RN Case Managers,
Social Workers and Interdisciplinary Teams”
Webinar #T5103**

**Thursday, November 15, 2018
10:30 a.m. - 11:30 a.m.**

Program Overview:

Transitional planning is a process that ensures that patients have the best outcomes as they move through the continuum of care. It has become much more than just the movement of the patient out of the hospital. It is a “process” that starts at the point of admission and follows beyond discharge and through the continuum of care.

This program will review the concepts associated with the continuum of care in the new world of Accountable Care Organizations (ACOs), value-based purchasing and bundled payments. In addition, we will review how to engage other members of the interdisciplinary care team in the process of planning for the patient’s movement across the continuum including verbal and written hand-off communication. Transitional planning is no longer a destination but a process! Learn how to be certain that your processes address the complexities of the new healthcare environment. Ensure your alignment with your post-acute care providers.

Learning Objectives:

At the completion of this webinar, participants will be able to:

1. Define transitional planning as a process not an outcome;
2. Explain the continuum of care and the elements that most greatly impact patient transitions; and
3. Identify best strategies to transition patients across the continuum of care, including how to align with those case managers in the post-acute care level of care.

Target Audience:

Anyone involved with transitions in care including clinical practitioners, RN case managers, social workers, case management personnel, social work staff, post-acute care providers, home care providers, physician advisors, finance personnel and others interested in transitions in care.

Faculty:

Toni Cesta, PhD, RN, FAAN, Founding Partner, Case Management Concept

Dr. Cesta is a founding partner of Case Management Concepts, LLC, a consulting company which assists institutions in designing, implementing and evaluating case management models in the acute care, emergency department and outpatient settings. Dr. Cesta writes a monthly column called "Case Management Insider" in the Hospital Case Management newsletter in which she shares insights and information on current issues and trends in case management.

Registration Fee:

\$195 per site for MHA members

\$295 per site for non-members

The registration deadline is November 8. Advance registration is required to ensure the delivery of instructional materials.

Cancellation Policy:

Cancellations made prior to the registration deadline (November 8) will be issued a refund, less a \$25 administrative fee. Cancellations made after November 8 will be charged 50% of the registration fee. No refunds will be issued for those who do not cancel in advance of the program.

Connecting to the Webinar:

Google Chrome is the recommended web browser for this webinar. If you use Internet Explorer, please contact Leslie Couturier at lcouturier@themha.org or 207/622-4794 for further information. **All registration fees are per phone connection.** If more than one connection is made from your hospital for any reason, an additional charge of \$195.00 (per connection) will be billed. Upon registering for the webinar, notify all participants and arrange a meeting room and speaker phone, if desired. At least three business days prior to the webinar, you will receive confirmation of your registration via email including instructions on logging in, as well as attached handouts. Approximately 5 to 10 minutes before the program, dial in to be connected to the session.

If you have not received a confirmation notice 48 hours prior to the program, please call Leslie Couturier at (207) 622-4794 to confirm your registration has been received.

Registration Form

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Important Note: Instructions for accessing the program will be emailed to the contact person listed below prior to the program date. If you would like the instructions emailed to an additional contact person, please list their email address as well.

Name and Title of Contact Person: _____

Telephone: _____ Fax: _____ Email: _____

Organization: _____

Address: _____ City: _____ State: _____ ZipCode: _____

The registration fee is: **\$195** per site for **MHA members** / **\$295** per site for **Non-members**

The fee covers **ONE** telephone connection and includes a set of handouts (which can then be copied).

If more than one connection is made from your hospital for any reason, an additional charge of \$195.00 (per connection) will be billed.

Payment Method: Check enclosed (payable to MHA) Check being mailed Credit Card**

If paying by credit card, please register online at www.themha.org. **VISA and **MasterCard** accepted.

Please complete this fillable PDF form and email or fax to lcouturier@themha.org or 207/622-3073. Mail original along with payment to: Leslie Couturier, Maine Hospital Association, 33 Fuller Road, Augusta, Maine 04330. If you have questions, please call Leslie Couturier or Carol Sinclair at 207/622-4794 or by email at lcouturier@themha.org or csinclair@themha.org.

Registration deadline is Thursday, November 8, 2018.