

## “How to Avoid a CMS Survey Disaster” Webinar

**Monday, December 9, 2019**  
**11:00 a.m. - 1:00 p.m.**

### Program Overview:

Hospital staff don't always understand the Medicare conditions of participation (CoPs) and that even accredited hospitals, such as Joint Commission on Accreditation of Healthcare Organization (JCAHO) or Det Norske Veritas (DNV) hospitals, must comply with Medicare CoPs in order to receive Medicare funding. There are commonly cited deficiencies throughout the nation during standard surveys and complaint investigations. This presentation will identify the top-cited regulations and why the regulations are found to be out of compliance.

### Learning Objectives:

At the completion of this webinar, participants will be able to:

- Describe and discuss why an accredited hospital must comply with CMS regulations;
- Explain the implications of a condition level deficiency;
- Describe the most commonly cited deficiencies; and
- Explain the regulation and the related interpretative guidelines for each deficiency.

### Target Audience:

This program is intended for general acute hospitals including JCAHO and DNV accredited hospitals, non-accredited hospitals and CAHs including staff such as CEOs, CMOs, CNPs, nurses, case management staff, discharge planning staff, quality improvement staff, JCAHO/DNV liaison staff and others responsible for ensuring compliance with the regulations.

### Faculty:

**Nancy Ruzicka** is a recognized expert on state and federal rules, regulations and interpretative guidelines who has presented at many organizations and educational events. She previously worked as director of integrity and compliance and privacy official at Mercy Medical Center-Des Moines, director of regulatory compliance at UnityPoint Health, Des Moines and has more than 20 years of experience with the Iowa Department of Inspections and Appeals. Ruzicka holds master's degrees in health law and business administration and a bachelor's degree in pharmacy, all from Drake University. She is certified in healthcare compliance and maintains her Iowa pharmacy license.

### Registration Fee:

**\$195** per site for MHA members

**\$295** per site for non-members

**The registration deadline is December 2.** Advance registration is required to ensure the delivery of instructional materials.

### Cancellation Policy:

Cancellations made prior to the registration deadline (December 2) will be issued a refund, less a \$25 administrative fee. Cancellations made after December 2 will be charged 50% of the registration fee. No refunds will be issued for those who do not cancel in advance of the program.

### Connecting to the Webinar:

**All registration fees are per phone connection.** If more than one connection is made from your hospital for any reason, an additional charge of \$195.00 (per connection) will be billed. Upon registering for the webinar, notify all participants and arrange a meeting room and speaker phone, if desired. At least three business days prior to the webinar, you will receive confirmation of your registration via email including instructions on logging in, as well as attached handouts. Approximately 5 to 10 minutes before the program, dial in to be connected to the session.

If you have not received a confirmation notice 48 hours prior to the program, please call Leslie Couturier at (207) 622-4794 to confirm your registration has been received.

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## Registration Form

### Webinar: How to Avoid a CMS Survey Disaster

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**Important Note: Instructions for accessing the program will be emailed to the contact person listed below prior to the program date. If you would like the instructions emailed to an additional contact person, please list their email address as well.**

Name and Title of Contact Person: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

The registration fee is: **\$195** per site for **MHA members** / **\$295** per site for **Non-members**

The fee covers **ONE** telephone connection and includes a set of handouts (which can then be copied).

If more than one connection is made from your hospital for any reason, an additional charge of \$195.00 (per connection) will be billed.

**Payment Method:**  Check enclosed (payable to MHA)  Check being mailed  Credit Card\*\*

\*\*If paying by credit card, please register online at [www.themha.org](http://www.themha.org). **VISA** and **MasterCard** accepted.

Please complete this fillable PDF form and email or fax to [lcouturier@themha.org](mailto:lcouturier@themha.org) or 207/622-3073. Mail original along with payment to: Leslie Couturier, Maine Hospital Association, 33 Fuller Road, Augusta, Maine 04330. If you have questions, please call Leslie Couturier or Carol Sinclair at 207/622-4794 or by email at [lcouturier@themha.org](mailto:lcouturier@themha.org) or [csinclair@themha.org](mailto:csinclair@themha.org).

**Registration deadline is Monday, December 2, 2019.**