

## “EMTALA Update: The Most Cited Deficiencies by CMS for Hospitals” 3-Part Webinar Series

**Part 1:** Wednesday, August 8, 2018 / 1:00 p.m. - 3:00 p.m.

**Part 2:** Wednesday, August 15, 2018 / 1:00 p.m. - 3:00 p.m.

**Part 3:** Wednesday, August 22, 2018 / 1:00 p.m. - 3:00 p.m.

*This is a 3-part series; each program can be taken independent of the other.*

### Program Overview:

What would you do if a CMS surveyor walked into your hospital today to investigate an Emergency Medical Treatment and Labor Act (EMTALA) complaint? Did you know that the EMTALA penalties have more than doubled in 2017? When are you required to report a potential EMTALA violation? Don't be caught off guard. CMS issued a recent deficiency memo showing that over 3,271 hospitals received deficiencies for failure to comply with the federal EMTALA law. Most hospitals were unprepared. This makes it the most frequent area of noncompliance.

This program will discuss the proposed changes by the Officer of Inspector General which will also impact on-call physicians. Also discussed will be the Quality Improvement Organization process which will now be done by the two Beneficiary and Family Centered Care (BFCC)-QIOs. This program will discuss the CMS memos including three memos on Ebola and EMTALA.

Every hospital that has an emergency department and accepts Medicare and Medicaid patients must follow the federal law and the Center for Medicare and Medicaid Services Conditions of Participation Interpretive Guidelines on the EMTALA law. Hospitals without emergency departments must comply with EMTALA if they have specialized capabilities. EMTALA can also impact obstetrical patients and behavioral health patients.

### Faculty:

**Sue Dill Calloway, RN, J.D.**, has been a nurse attorney and consultant for more than 30 years. Currently, she is president of Patient Safety and Healthcare Education and Consulting and the chief learning officer for the Emergency Medicine Patient Safety Foundation. Prior to her current role, she was the director of hospital patient safety for The Doctors' Company and OHIC Insurance Company. She has led many educational programs for nurses, physicians, and other health care providers. Ms. Dill has authored more than 100 books and numerous articles, is a frequent speaker, and well known across the country in the area of health care law, risk management, and patient safety.

### Registration Fee:

**\$195** per site for MHA members (Discounted rate of \$500 given if registering for all three sessions.)

**\$295** per site for non-members

**The registration deadline is one week prior to the date of the webinar.** Advance registration is required to ensure the delivery of instructional materials.

### Cancellation Policy:

Cancellations made prior to the registration deadline will be issued a refund, less a \$25 administrative fee. Cancellations made after the deadline will be charged 50% of the registration fee. No refunds will be issued for those who do not cancel in advance of the program.

## Connecting to the Webinar:

**All registration fees are per phone connection.** If more than one connection is made from your hospital for any reason, an additional charge of \$195.00 (per connection) will be billed. Upon registering for the webinar, notify all participants and arrange a meeting room and speaker phone, if desired. At least three business days prior to the webinar, you will receive confirmation of your registration via email including instructions on logging in, as well as attached handouts. Approximately 5 to 10 minutes before the program, dial in to be connected to the session.

If you have not received a confirmation notice 48 hours prior to the program, please call Leslie Couturier at (207) 622-4794 to confirm your registration has been received.

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## Registration Form

**Webinar: EMTALA Update Webinar Series: The Most Cited Deficiencies by CMS**

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**Important Note:** Instructions for accessing the program will be emailed to the contact person listed below prior to the program date. If you would like the instructions emailed to an additional contact person, please list their email address as well.

Name and Title of Contact Person: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ ZipCode: \_\_\_\_\_

- **\$195** per session per site for **MHA members**. If registering for ***all three sessions***, there is a discounted registration fee of ***\$500.00 (total)***.
- ***\$295*** per session for **Non-members**

The fee covers **ONE** telephone connection and includes a set of handouts (which can then be copied). If more than one connection is made from your hospital for any reason, an additional charge of \$195.00 (per connection) will be billed.

**Payment Method:**  Check enclosed (payable to MHA)  Check being mailed  Credit Card\*\*

\*\*If paying by credit card, please register online at [www.themha.org](http://www.themha.org). **VISA** and **MasterCard** accepted.

Please complete this fillable PDF form and email or fax to [lcouturier@themha.org](mailto:lcouturier@themha.org) or 207/622-3073. Mail original along with payment to: Leslie Couturier, Maine Hospital Association, 33 Fuller Road, Augusta, Maine 04330. If you have questions, please call Leslie Couturier or Carol Sinclair at 207/622-4794 or by email at [lcouturier@themha.org](mailto:lcouturier@themha.org) or [csinclair@themha.org](mailto:csinclair@themha.org).

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