



Maine Hospital Association

presents

“The Joint Commission Tracers: Preparing for the Survey Process” Webinar (#T2487)

Tuesday, April 28, 2009

10:00 - 11:30 a.m. EDT

Overview:

This program is designed to help hospitals prepare for their unannounced surveys by being aware of the tracers used during the survey process. Practicing tracers is a great way to prepare for your survey and to get staff to be more comfortable with the survey process.

Program Topics:

- Introduction to tracer methodology; Tracer data collection forms; Individual tracers
 - Coordination of care
 - Organ procurement
 - Patient rights
 - Tissue storage and issuance
 - Discharge planning
 - Radiology
 - Rehab
 - Surgery and anesthesia
 - Respiratory care
 - Emergency services
 - Food and dietetic services
- Program specific tracer
 - Patient flow
 - Staffing
 - Suicide prevention
 - Laboratory integration
- EOC session with emergency management tracer
- System tracer
 - Data management
 - Infection control
 - Medication management

Objectives:

At the completion of this program, the participant will be able to:

- 1) Describe the different tracers that may be discussed during a Joint Commission survey such as surgery, anesthesia, rehab, tissue, storage and respiratory care;
- 2) Discuss what is covered during the medication management tracer; and
- 3) List issues discussed during the individual patient tracers such as waived testing, organ donation, discharge planning and patient flow.

Target Audience:

CEO, COO, CNO, CMO, Medical Staff Directors, Pharmacy, Joint Commission Coordinators, Quality Improvement Directors, Risk Managers, Patient Safety Officers and Compliance Officers.

Faculty:

Sue Dill Calloway, RN, MSN, JD, Director, Hospital Risk Management, OHIC Insurance Co./The Doctors' Co. Sue has been a nurse attorney and medical-legal consultant for more than 25 years. She has presented numerous educational programs for nurses, physicians, and other healthcare professionals on topics such as nursing law, patient safety, pain management, The Joint Commission, CMS and HIPAA.

